I need to call the sod farm outside of my city. I have tried to to Sorensen VRS many times but they could not place the call. Why? Even though it is a 800 number and it s designed for CA custmers, thus Soreson couldnt make the call. (the VRS station is out of state perhaps in Utah) Then tel me how do i call using Soreson VRs which they couldnt do it. So I tired to call other relay service, Soreson blocked and didnt allow me to call others. this is critical, I paid alot of money for new sod to be delivered which I need to cancel due to rainy weather. This is not fair to us. Thanks u for reading this. If yo have any question or need clarification, pls do email me. Thxs